

SEASON TICKET TERMS AND CONDITIONS FOR SEASON 2024/25

1. General Rules

- 1.1** Use of the Season Ticket to gain entry to the Grounds shall constitute acceptance of the Conditions of Issue and the Ground Regulations.
- 1.2** The Season Ticket equates to full membership of Tuffley Rovers AFC, including giving the named holder membership of the Tuffley Rovers AFC social club on Tuffley Lane, Gloucester. Membership of the club is subject to adherence to the rules of the club at all times.
- 1.3** The Season Ticket remains the property of Tuffley Rovers at all times. Tuffley Rovers may cancel in whole or in part the Season Ticket at any time without notice. A proportionate refund will be made in certain circumstances, save where the Club cancels the Season Ticket because of a breach of the Ground Regulations.
- 1.4** The Season Ticket will be valid from 1 July to 30 June in each year, unless the arrangement is terminated early or the playing season is extended by the Football Association.
- 1.5** In the event that your Season Ticket is lost or stolen you must notify the club immediately in order to secure a replacement.

2. Admission

- 2.1** The Season Ticket shall admit you to all home league matches played at Glevum Park by Tuffley Rovers' Hellenic League teams during the specified season. The Season Ticket does not allow you access to any other Tuffley Rovers matches including, but not limited to, any FA Cup, FA Vase, GFA Challenge Trophy fixtures.
- 2.2** No refunds shall be paid in respect of any matches which the Season Ticket entitles you to attend but which you do not attend.
- 2.3** The Season Ticket must be available for inspection and produced by you on demand by any official, steward or other staff of Tuffley Rovers at all times where the Season Ticket has been used to gain admission to the Ground.
- 2.4** All persons (including children) must show a valid Season Ticket when entering Glevum Park. Tuffley Rovers will not allow any person (including children) to be admitted through the turnstiles without a valid Season Ticket, unless payment of the match-day admission fee is made in full.

- 2.5** The Season Ticket will guarantee entry to any home game (as defined at paragraph 2.1) but shall not guarantee the availability of standing or seating space in any specific areas of the ground.
- 2.6** No guarantees can be given by Tuffley Rovers that a match will take place at a particular time or on a particular date. The club reserves the right to reschedule any match without notice and without any liability whatsoever. A Season Ticket will enable the holder to attend the re-arranged match.
- 2.7** The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, loss of enjoyment or travel or accommodation costs associated with the rearrangement of any fixture.
- 2.8** Concessionary priced Season Tickets shall only be used by those people who qualify for the terms of the Season Ticket. The general application of fees is:
- (i) Adult – applicable to those over 18 years of age at the time of application and who pays full advertised fee for the annual Season Ticket;
 - (ii) Concessionary – the applicant should be aged 16 or 17 years of age, or 65 years of age or older, at the time of the application, and will pay the advertised concessionary rate for the annual Season Ticket;
 - (iii) Children – applicable to those who are aged under 16 years of age at the time of the application and shall be issued free of charge.

3. Use of the Season Ticket

3.1 You agree that at all times you shall:

- (i) use the Ground in a proper and lawful manner and not so as to cause any nuisance, annoyance or inconvenience to Tuffley Rovers or any other person (including any other spectators or local residents) or to render void or voidable, in part or whole, any insurance maintained by Tuffley Rovers;
- (ii) not cause damage to any premises of Tuffley Rovers, either intentionally or through a reckless act or omission; and
- (iii) comply with all of the rules and regulations imposed by Tuffley Rovers from time to time in respect of admission and attendance, including, without limitation, the Ground Regulations.

3.2 The Season Ticket is fully transferable to another party, on the basis that the named Season Ticket holder membership is subject to the provisions of these

terms and conditions and that they shall be held liable for any misconduct committed by the other party using their Season Ticket.

3.3 Membership of Tuffley Rovers AFC social club is not transferrable and the card shall only be used to admit the named Season Ticket holder when seeking admission to the social club.

3.4 The Season Ticket may not be offered as a prize in any promotion or competition, or sold to any third party.

3.5 By entering Glevum Park, all persons acknowledge that photographic images and/or video recordings and/or stills taken from those video recordings may be taken of them and may also be used in any coverage of the game, whether on social media, in video footage or other media produced by Tuffley Rovers, any official club photographer or by any Football Authority in perpetuity, by way of any present or future media, for any purpose deemed reasonable by the Club, including, without limitation, for marketing or promotional purposes.

3.6 Entry into Glevum Park is confirmation that all persons have consented to such use of their image unless Tuffley Rovers is notified in writing to the contrary. If any images should feature an individual prominently the Club will make reasonable efforts to gain the consent of that person before publishing such image. However, if this is not possible, the entry into Glevum Park shall be deemed consent unless Tuffley Rovers is notified in writing to the contrary.

3.7 If you are aged 16 years old or under, your parent(s) and/or guardian(s) are also responsible for your actions, conduct and compliance with these Conditions.

4. Suspension or termination of Season Tickets

4.1 Any Season Ticket obtained or used in breach of these Terms and Conditions shall be automatically void and all rights conferred or evidenced by such Season Ticket shall be nullified.

4.2 The Season Ticket may be suspended, withdrawn and/or cancelled without the payment of any refund, in the event that you are under investigation by the Police, charged, cautioned or found guilty of any football related offence.

4.3 Racial, homophobic, sexist or discriminatory abuse in any form will not be tolerated. If you are caught abusing a player, official or any other individual you will be reported to the police will be subject to a ban from the Club. In addition, the Season Ticket will be immediately withdrawn and no refund will be given.

4.4 Upon request by a club official or a police officer you must immediately surrender the Season Ticket.

4.5 In the event of any cancellation and withdrawal in accordance with this section, no refund shall be payable in respect of any unexpired portion of the Season Ticket.

5. Notices

5.1 Tuffley Rovers reserves the right to make changes to any of the conditions referred to herein and notify you by display at Glevum Park and on the official club website.

5.2 You should notify Tuffley Rovers of any change to your contact details by e-mail to admin@tuffleyroversfc.co.uk, as soon as possible.

6. Exclusion of Liability

6.1 To the maximum extent permitted by law, Tuffley Rovers AFC hereby excludes any liability for loss, injury or damage to persons/property in or around Glevum Park.

7. Governing Law

7.1 These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales. The parties hereby submit to the exclusive jurisdiction of the Courts of England and Wales.